



## Media Advisory

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# Services and Tele-Reference at Clarington Public Library, Museums, and Archives

February 4, 2021—Clarington Public Library, Museums, and Archives are pleased to continue to offer phone services to support research, reference, and reading suggestions during the Provincewide Shutdown.

“We recognize that not everyone has access to the Internet,” states Linda Kent, Clarington Public Library, Museums, & Archives CEO. “Although the pandemic is accelerating the shift online, it is important that we maintain services everyone can access, regardless of their level of access to technology or electronic connectivity.”

For Library service, please phone Member Services at 905-623-7322 x2712 seven days a week for assistance with accounts, placing holds, seeking suggestions for what to read next, or finding materials suitable for school assignments. Take-home family activity sheets that support independent learning and exploration, currently available on the Library’s website, may be picked up at Library Take-Out Service. Please call staff if you have any requests.

For Museum and Archival assistance, please phone 905-623-2734 on weekdays for virtual research assistance, including requests regarding genealogy, teaching, research, analysis, publication, exhibition, and artistic endeavors.

In response to the impact of the pandemic, the Library has initiated several new services, including Mobile Hotspots and Borrow by Mail.

Mobile hotspots may now be borrowed with a Library card, providing instant Internet access through the Rogers Cellular Network. The hotspots will assist Library members who do not have reliable internet connections and find it difficult to access web-based services.

Borrow by Mail is another new option for Library members. The initiative allows residents who are unable to pick up library materials through Take-Out Service to have items mailed directly to their homes. The service is free and the cost of the return postage is included in the program. Members, or their designates, may contact the Library to enroll and indicate reading preferences. Borrow by Mail is supported by the Government of Canada’s Emergency Community Support Fund and Durham Community Foundation.

For more information about any of the Library’s services, please visit the Library’s website at [www.clarington-library.on.ca](http://www.clarington-library.on.ca), or contact Member Services at [info@clarington-library.on.ca](mailto:info@clarington-library.on.ca) or 905-623-7322 ext. 2712. For more information about virtual research services, please visit the Museum’s website at [www.claringtonmuseums.com](http://www.claringtonmuseums.com), or contact Museum staff at [info@claringtonmuseums.com](mailto:info@claringtonmuseums.com) or 905-623-2734.

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